EN

Controls – Heat pumps – Oil-fired boilers temporary shortage of Bluetooth® cards

Commissioning and diagnostic help

JS   N° **ITOE0245A-en**   19/05/2021

1. Impact on finished products

The following appliances equipped with **OEtroCom-Easy** and **OEtroCom-3**, produced from **10 May 2021**, will temporarily not be equipped with the **Bluetooth®** PCB as standard (Smart Antenna Card).
This does not affect the proper operation of the appliance.
These appliances can be easily identified by the following label sticked on the packaging and in place of the **Bluetooth®** pairing code label.

Concerned products	Reference	Description	Package
OENOVIAPAC-C FIRST OENOVIAPAC-C SLIM	7683551	MHC /H 4-8	EH743
	7683552	MHC /H 11-16	EH744
	7683548	MHC /EM 4-8	EH740
	7683549	MHC /EM 11-16	EH741
	7683550	MHC /ET 11-16	EH742
OENOVIAPAC-C COLONNE	7744888	MHC-V200/H 4-8	HK102
	7744889	MHC-V200/E 4-8	HK103
	7744890	MHC-V200/H 11-16	HK104
	7744891	MHC-V200/E 11-16	HK105
OENOVIAPAC-C CONFORT	7746328	MHC-IN/H 4-8	HK116
	7746335	MHC-IN/E 4-8	HK117
	7746341	MHC-IN/H 11-16	HK118
	7746347	MHC-IN/E 11-16	HK119
	7746353	MHC-IN/H 22-27	HK120
	7746359	MHC-IN/E 22-27	HK121
OECOIL EASY	7736433	OFSB 22	MY767
	7736434	OFSB 29	MY768
	7736424	OFSC 24	MY762
	7736432	OFSC 32	MY764

2. Provisional solution

The Bluetooth PCB is a commissioning and troubleshooting aid for the installer and technician.

1. **Commissioning without a Bluetooth PCB is always possible.**

   However, you can use a **GTW35**, if available, by connecting it to the appliance to benefit from a commissioning aid.
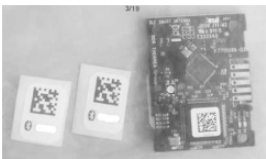   See point **4.** hereafter.

   Reminder of the functions provided by the **SMART ANTENNA** card as well as by the optional **GTW35** accessory :

Application	Name	Function
	Oertli Start	Commissioning help Configure an installation Save an installation configuration Duplicate an installation configuration
	Oeco Service Tool	Reading the advanced appliance settings Adjusting the appliance parameters Accessing error codes

2. Make a request for a Bluetooth PCB to allow its later installation on the product, by sending an email to assistance.technique@oertli.fr with the following information:
   - **The installer's adress**
   - **Serial number of the appliance(s)**
   - **A photo of the nameplate of each product, if available.**

3. When receiving the Bluetooth PCB (if available), mount it into the boiler see point **5.** hereafter.
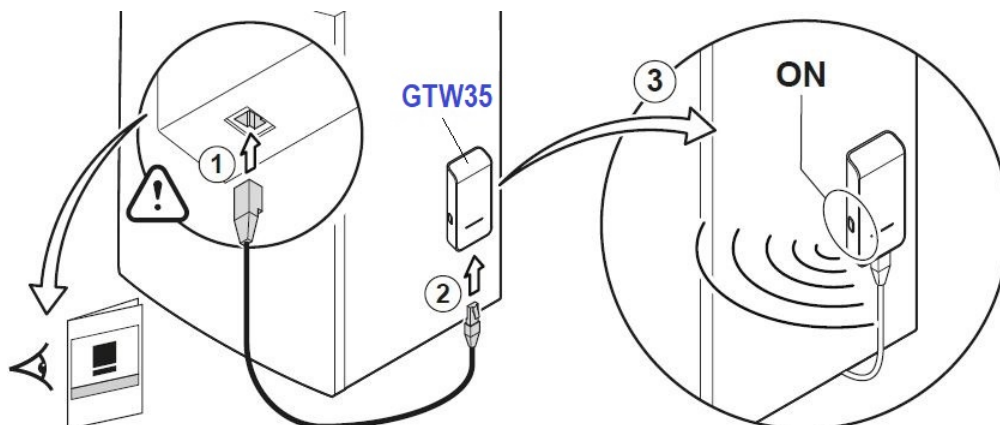
3. Spare parts

Please note: delivery is subject to stock availability.

Concerned appliances	Description	Reference in spare part	
OEnoviaPac-C First **OEnoviaPac-C Slim** **OEnoviaPac-C Colonne** **OEnoviaPac-C Confort** **OECOIL EASY**		**7715094**	SMART ANTENNA CARD

4. Perform commissioning with the GTW35

If you already have a **GTW35**, you can use this accessory to carry out commissioning using the **Oeco Start** application.

1. Connect the **GTW35** cable :
   - On **RJ** connector (if available), accessible on the control panel,
   - On **RJ** connector of the main **PCB** : access the **PCB** by referring to the manual of the appliance concerned.
     - **OENOVIAPAC-C…** : RJ on **EHC-05** PCB
     - **OECOIL EASY** : RJ connector on **CU-OH-04** PCB

2. Connect the other end of the cable to the **GTW35**
3. Carry out the pairing between the **GTW35** and the appliance.
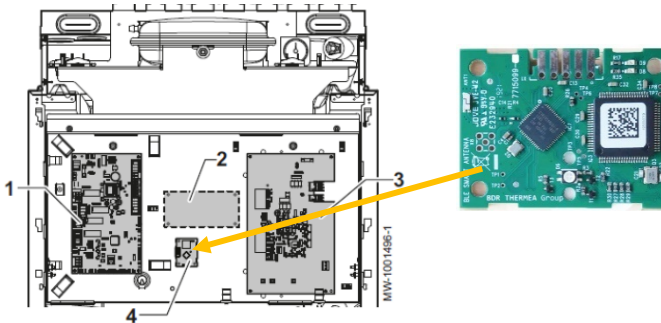   Refer to the instruction manual of the **GTW35** (Reference 7729880).

5. Install the Bluetooth PCB

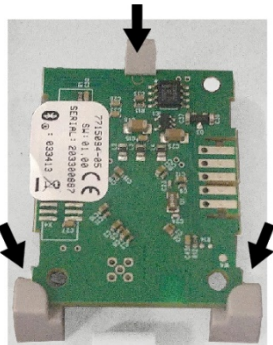When you get your **Bluetooth** PCB:

1. Switch off the power supply to the appliance before carrying out any work.
2. Refer to the installation manual to find the location of the Bluetooth PCB (**4**): it is usually placed in the control panel, next to the main PCB (**1**).
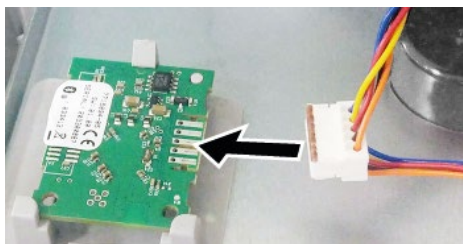
   Example for : OENOVIAPAC COLONNE

3. Clip the Bluetooth PCB onto the 3 pins at the provided location (refer to the manual).
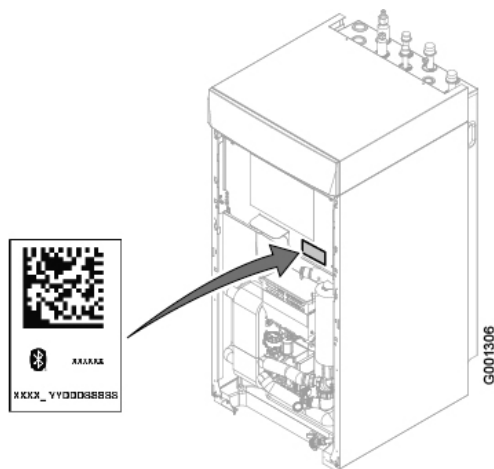

4. Connect the standby connector located on the harness between the main circuit board and the HMI, to the Bluetooth PCB.

5. Stick the label delivered with the Bluetooth PCB on the original location of the Bluetooth label on the ⧈ Bluetooth label

Example : on the front panel for **OENOVIAPAC COLONNE**

6. Start the application **Oertli Start** on your smartphone

7. Follow the instructions of the application on the smartphone, to :
   - Carry out commissioning,
   - Configure the installation,
   - Save / copy an installation configuration, …

8. Start the application **Oeco Service Tool**, on your smartphone, to :
   - Read advanced settings of the appliance.
   - Adjust appliance settings
   - Access appliance error codes, …